

January 12, 2012

Dr. Michael Langan Langan.MichaelL@mgh.harvard.edu

Reference Number: 4989, 4990

CAP Number: 1147901

AU ID: 1176738

Dear Dr. Langan:

I am writing to confirm acknowledgement of your concerns regarding Quest Diagnostics Laboratory in Cambridge, MA and US Drug Testing Labs in Des Plaines, IL. Thank you for bringing your concerns to the attention of the College of American Pathologists (CAP). We are currently investigating the issues that you raised.

Most investigations are completed within four months. You will be notified when this investigation is completed. If you have any questions, please contact me at 800-323-4040, extension 7471.

Sincerely,

Amy Daniels, MT (ASCP) Manager, Investigations

Laboratory Accreditation Program